



INTEGRATED FACILITIES MANAGEMENT  
AND REAL ESTATE SERVICES



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## Telstra Data Centre, NSW

BGIS delivers facility management services for Telstra's prime data centres across Australia. Major projects at the St Leonard's critical data facility include a data hall upgrade, chiller upgrade and generator upgrade.

# Enabling innovation

We know there is always a better way.

We encourage change and seek the opportunity it brings. Our people solve problems through diverse thinking and innovation, to deliver places that work now and for the future.

Whether it be fitting energy saving LED lighting in a public venue, floating sea bins to collect plastic waste, conserving water use with aerators, automating work orders, constructing with portable modules, or reducing the carbon emissions from a building, we are constantly innovating for our clients.

## About us

BGIS is a leading provider of facility management services, project delivery services, energy and sustainability solutions, building performance management, workplace advisory and management, real estate services and trades services.

Our talented team of over 10,000 people operates across offices in Canada, United States of America, Australia, Asia and New Zealand.

Our clients are from a diverse range of sectors, including defence, justice, government, education, healthcare, utilities, finance, telecommunications, property, resources, oil & gas and sport & leisure. We manage over 50,000 client locations totaling more than 50 million square metres in a portfolio of corporate offices, retail, universities, schools, hospitals, venues & stadiums, institutions, bases, remote townships, warehouses, industrial assets and data centres.

# Our Services

Our services are delivered as an integrated solution, bespoke to our clients' needs. Partnering with BGIS allows our clients to focus on their core business and strategic directions, confident in the knowledge that BGIS will take care of their property portfolio as if it were our own.



## Facilities management

Delivering integrated facilities management solutions and strategic asset lifecycle management through both strategically planned and reactive maintenance programs. Driving a culture of innovation and sustainability to meet evolving client requirements.

- Asset management
- Building operations and maintenance management
- Soft FM services: front of house, security, cleaning, catering, waste, grounds & gardens
- Hard FM and technical services: mechanical, electrical, hydraulic, plumbing, fire and air-conditioning
- Customer user experience
- Technical Services
- Critical environments and computer room
- Secure environments
- Office and meeting space curation
- Return to work program management
- End to end event management



## Real estate management

Effectively managing your real estate assets, providing independent advice and tailored solutions to maximise value and efficiencies for our clients.

- Real estate transaction & advisory services
- Lease administration
- Property management
- Property accounting
- REITs and property



# Industry experts with State-of-the-art technology

We have a reputation for being the technical leaders, underpinned by our engineering heritage, critical environments expertise, asset management technology and our technical services capability. Our qualified experts and professionals ensure critical safety, compliance, sustainability and business continuity objectives are always achieved.

Technology is disrupting all industries; we support our clients to adapt and manage their assets using state of the art processes and tools. Data driven decision making is at the forefront of our approach.



## Project delivery

Delivering flexible project and construction management models by applying process and ownership to drive consistent quality and value for our clients.

- Program and project management
- Feasibility studies
- Design
- Procurement
- Consultant engagement & approvals
- Construction
- Commissioning to hand-over



## Energy & Sustainability Solutions

Planning, consulting and engineering services to support the efficient operation of your buildings and your businesses' long term sustainability.

- Capital planning & asset management
- Consulting professional services: building energy efficiency, sustainability, audits and certification, Green Star, NABERS, WELL.
- Delivery services
- Audits, utility reporting & analytics, commissioning



## Critical Environments

Our clients trust us to manage critical environments, to ensure their facilities operate without disruption at optimum conditions. Without an incident to date, we successfully manage operating theatres, data centres, laboratories, security rooms, and power utilities.

- Commissioning
- Load Bank Services
- Facility Operations
- Professional Services
- Technology Solutions
- Data Centre Infrastructure Management (DCIM)
- Training & Development
- Remote Monitoring/Response

# Our Partnerships

In addition to the BGIS brand, we offer our clients the services of these prominent BGIS companies.



## AREA3

A niche provider of strategic advisory, development, project management and project delivery services to national and international clients across the public and private sectors. AREA3 is renowned for their specialist capabilities and experience with data centres from concept to delivery. Their broad scope spans commercial and residential, industrial, infrastructure, data centres, telecommunications, education, health, defence, and transportation.



## HFM

A leading engineering professional services firm, that builds our sustainability capability and aligns us with BGIS' global leadership position as a technically led organisation. HFM arms BGIS with a team of engineering consultants with expertise in building efficiency across asset management, building improvement, NABERS and BEEC, energy and water, facility advisory and renewable energy. In particular, HFM is a leader in solar advisory, solar solutions and large-scale solar projects. HFM's team is located Australia-wide.



## Power Protect

Power Protect, a specialist provider of installation and maintenance services to uninterrupted power supplies, generators, power factor correction, harmonic filters, and lightning protection. The team at Power Protect provides design, build and service of critical power infrastructure, enabling vital services such as data centres, communication networks, commercial buildings, and industrial facilities to operate 24/7.



## BES

BGIS has a Joint Venture partnership with Bennelong Energy Services (BES), a majority Indigenous owned and operated electrical & security maintenance and service company. They provide electrical services, security & CCTV services, boiling and chilled water services, and bundled services to government departments and corporate and industrial organisations.

# Representative Experience

We are entirely motivated to build mutually beneficial, long-term partnerships. Our clients look to us for expert knowledge and practical solutions, and trust us to deliver on our promises.



## Telstra, Australia

BGIS delivers FM services across prime data centres in Australia, including three independent critical data facilities. We assist Telstra with modular data centre operations, and provide Asset Life-cycle upgrade solutions through identification, costing and project delivery.



## Reserve Bank of Australia

BGIS supports the integrated facilities management for six sites in NSW, VIC and ACT. The facilities management is primarily related to hard FM and the physical building elements.



## Latitude Finance, Australia

Real estate management, workplace solutions and facility management services across 34 properties under management at approximately 104,652 square metres.



## National Capital Authority, ACT

BGIS provides facilities management, security, cleaning, estate planning, capital works and asset life cycle management across the built assets in the NCA Estate which includes bridges, roads, paths, street lighting, traffic lights, memorials and buildings. BGIS also manages the cleaning, security and traffic management services.



## HBF Health, Australia

BGIS supports HBF's growing national property portfolio by providing FM Services, Concierge, Commercial & Retail Property Management, Tenant Advisory and Project Services. Assets currently include approx. 11,000 square metres of commercial office space across 3 states, and 17 HBF retail stores across Western Australia.



## Optus Australia

Optus has an impressive and complex portfolio of nine corporate properties, including the 6,000 employee Sydney Campus, 186 retail shopfront outlets, ninety nine Tier 1 & Tier 2 Critical Network properties and 8,000 mobile/cell properties. Across this portfolio BGIS provides integrated Facilities Management Project Delivery and Real Estate services including critical environments, sustainability & energy and premium workplace support.



## Qantas, Australia and global sites

BGIS has been awarded the Integrated Facilities Management contract for Qantas across 250 owned and leased property assets, with a combined area of approximately 1.9 m square metres globally across a varied portfolio of property types. The contract period is from 2022 until 2027.

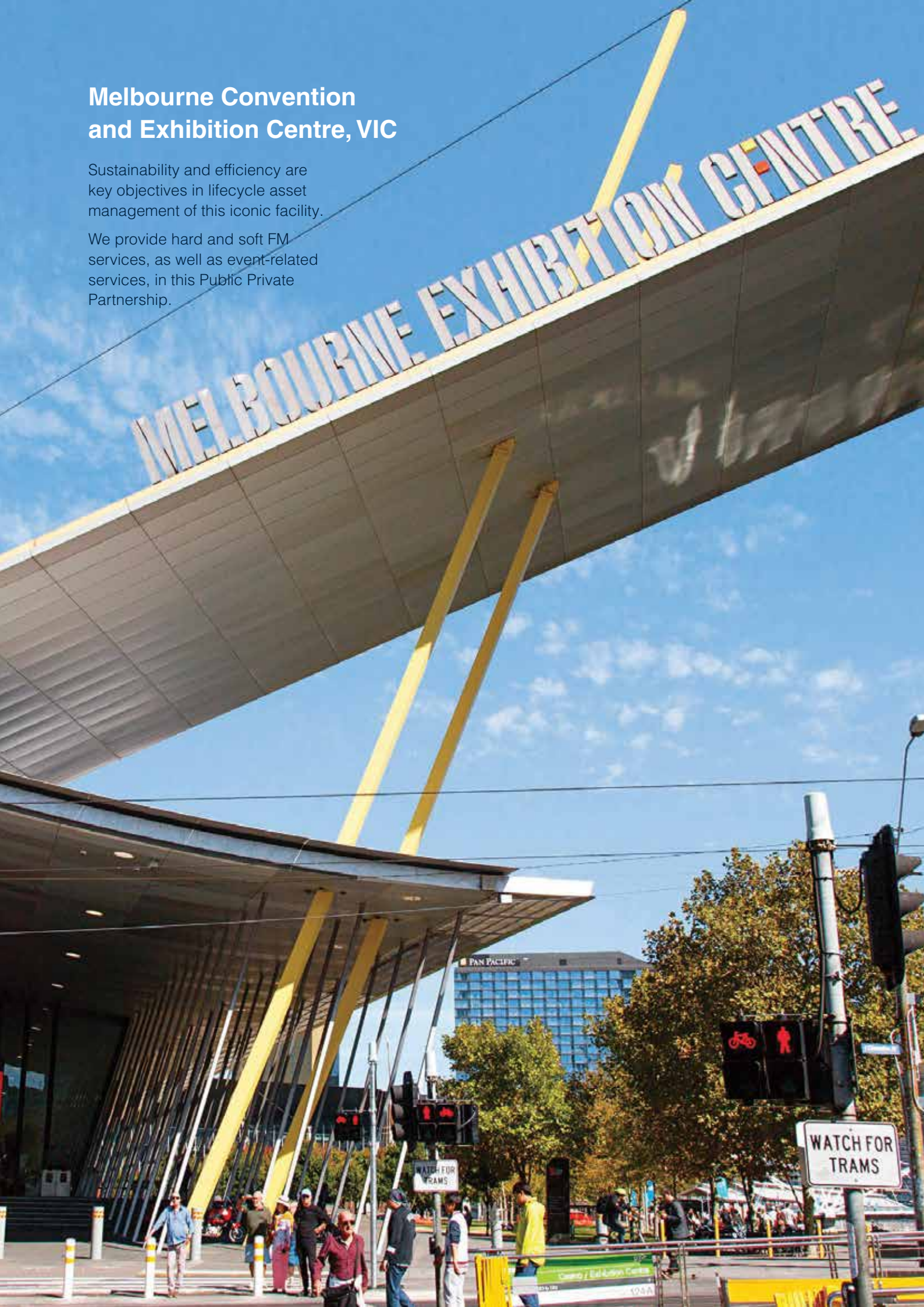




# Melbourne Convention and Exhibition Centre, VIC

Sustainability and efficiency are key objectives in lifecycle asset management of this iconic facility.

We provide hard and soft FM services, as well as event-related services, in this Public Private Partnership.







## Casey Hospital, Monash Health, VIC

BGIS is the facilities manager in this 25 year PPP, as well as program manager for a 13,000 sqm expansion project at this leading community hospital.



## Gold Coast University Hospital, QLD

We provide hard and soft FM services across seven main buildings and a total floor space of about 170,000 sqm in one of Queensland's largest clinical teaching and research facilities.



## Healthscope, Australia

BGIS delivers across IFM services across 37 sites, including Hard FM, 24/7 Helpdesk, Capital Asset Planning, Energy and building sustainability, Building services – mechanical, fire, hydraulics, electrical, Building Fabric maintenance and Clinical systems.



## Department of Communities and Justice, NSW

BGIS provides FM and project management services to over 300 properties across NSW, including courthouses, court offices, juvenile justice centres, correctional centres, juvenile justice offices and trustee and guardian.



## Optus Stadium, WA

BGIS operates Perth's state of the art, multi-purpose stadium with a 60,000 person capacity as a 25 year PPP. It was the first stadium in Australia to fit energy-saving LED sports lighting.



## QGC, Shell Australia

We manage 27 commercial properties, 72 residential properties and two blocks of land for operations related to onshore gas reserves in Queensland.



## BP, Australia

BGIS manages and maintains more than 350 company owned and operated retail stations across metro, regional and rural locations. Both our in-house technical trade services team and vendors deliver optimal asset management.



## SA Water

We manage 122 commercial properties across the state for SA Water who provide water and wastewater services. This includes the flagship head office in Adelaide accommodating 1,500 staff.



## Edith Cowan University, WA

BGIS provides integrated facilities services across three campuses, eight schools, 104 commercial properties and 61 residential properties in this portfolio that supports over 30,000 students.





# SAFER TOGETHER



BGIS prioritises the safety of our people, vendors, clients and the communities in which we operate, through living our core safety values together. Our goal is to drive a culture of zero injuries, as a result of our activities and operational performance.



## Corporate Social Responsibility

We work with a deep commitment to the way we engage and interact with our staff, our clients, our business partners and the communities in which we operate. BGIS' CSR commitment is communicated every year in the global Corporate Sustainability Report, which outlines our program, goals and achievements.



### Diversity, Equity & Inclusion

Our people come from different backgrounds, experiences and perspectives. We lead programs to promote workforce diversity in gender, disability, disadvantage, youth, ex-military service and indigenous.



### Communities & Social

A benefit for our people is the reward of giving back to communities through volunteering, fundraising and workplace giving programs.



### Sustainability & Environment

We proactively manage our corporate footprint through reducing energy, greenhouse gas emission and water consumption.



### Indigenous Engagement

We strive through our Reconciliation Action Plan to continue to create opportunities within our business and sector that will lead to positive economic, social and education outcomes for Aboriginal and Torres Strait Islander peoples and communities across Australia.

## Department of Defence, NSW

BGIS provides facilities management for the more than 175 properties in the Northern NSW Base Services contract for the Estate and Infrastructure Group. The portfolio includes army, navy, air force and special forces bases at Singleton, Williamtown, Richmond, Liverpool and Sydney.







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