

# TRANSPORTATION



# About us

BGIS is a leading provider of facility management services, project delivery services, energy and sustainability solutions, building performance management, workplace advisory and management, real estate services and trades services.

**Our talented team of over 2,000 people across Australia and New Zealand are supported by a global team of 10,000 people operating across offices in Canada, United States of America and United Kingdom.**

Our clients are from a diverse range of sectors, including defence, justice, government, education, healthcare, utilities, finance, telecommunications, property, resources, oil & gas and sport & leisure. We manage over 50,000 client locations totalling more than 50 million square metres in a portfolio of corporate offices, retail, universities, schools, hospitals, venues & stadiums, institutions, bases, remote townships, warehouses, industrial assets and data centres.

## Our services



**Facilities management**



**Real estate management**



**Energy & sustainability solutions**



**Project delivery**

## Our sectors



**Air**



**Rail**



**Roads**



**Ports**

# Our experience

BGIS has many years of experience working in collaboration with our clients to deliver their property services objectives. Our experience spans a broad range of relevant categories, including transportation, industrial facilities, regional and remote locations, high-voltage networks, and critical environments.

## Rail transportation experience

### GREATER WELLINGTON RAIL LIMITED



Greater Wellington Rail Limited (GWRL) is a 100% owned subsidiary and Council Controlled Organisation of Greater Wellington Regional Council (GWRC). The GWRL own and operate the rolling stock, the station buildings and public facilities for the commuter transport network, being anything above the Station platform. The transport network delivers over 40 million boarding's per year with patronage growing at a rapid rate and thousands of people travelling across all modes (rail, bus, ferry and total mobility services).

BGIS has a number of contracts with GWRL, these include:

- Bridge and subway renewal, maintenance and upgrade, and
- Cleaning and minor maintenance
- EMU (Electrical Multiple Units) building cleaning and maintenance
- Heavy maintenance

### KIWI RAIL



KiwiRail is one of the largest land holding companies in NZ. This includes the rail corridor, surrounding land, freight terminals, rail yards and operational areas, maintenance/engineering/inventory workshops, stores, track maintenance staff amenities and commercial offices including the National Train Control facility. They also have a large portfolio of leased premises. The built portfolio includes around 1,200 assets across the length of the country used for operating and maintaining the rail network. BGIS remains the only contractor to hold a National Permit to Enter the rail corridor to perform minor maintenance for KiwiRail. We also continue to deliver renewal project works.

#### Services

- 24/7 help desk managing approximately 4,500 reactive jobs per annum across all trades and services
- Asset management
- Facilities management resources across three regions
- Project management services and delivery
  - Asset renewals planning and delivery
  - Civils including paving, trade waste and environment upgrades

# Road transportation experience

## DEPARTMENT OF TRANSPORT AND PLANNING



Department of Transport and Planning is a State Government agency that owns, manages, and regulates the arterial road network, delivers road safety initiatives, and provides customer focused registration and licensing services. BGIS provides integrated facilities management and property management services across their expansive real estate portfolio throughout Victoria. We currently manage approximately 270 leases and 579 licences and 2,880 properties encompassing 31 commercial sites, 238 residential sites and 2,611 blocks of land.

### Services

- Facilities management services
  - Building operations
  - Compliance management
  - Maintenance management
  - Supply chain and subcontractor management
- Finance management
- Project management services and delivery
- Real estate management services
  - Lease management
  - Property management
  - Real estate advisory services
  - Transaction management

## NATIONAL CAPITAL AUTHORITY



BGIS provides facilities management, security, cleaning, traffic management, estate planning, capital works, event management and asset life cycle management across the NCA Estate.

### Key assets include:

- 37 bridges
- 64km of roads
- 280,000 sqm of footpaths
- 1219 traffic lights
- 7100 streetlights and external lights

# Air transportation experience

## QANTAS

BGIS provides integrated facilities management for Qantas across 250 owned and leased property assets, with a combined area of approximately 1.9 m square metres globally across a varied portfolio of property types ranging across aircraft hangars, offices, freight, training & education, workshops, land, catering, call centres, carparking, access agreements and terminals. The contract period is from 2022 until 2027.



### Services

- Call centre services and management information system
- Cleaning
- Cranes and docking
- Electrical
- Financial, asset and data management
- Fire systems
- General building maintenance and repairs
- HVAC
- Hydraulics
- Landscaping
- Mechanical
- Pest control
- Planned and reactive maintenance services
- Procurement
- Project management of third-party contracts
- Safety, compliance and assurance
- Vertical transport

## VIRGIN AUSTRALIA

BGIS offers a robust service model based on decentralised service delivery capabilities supported by a centralised corporate support structure and knowledge bank.

We provided Virgin with a service delivery team comprised of nine dedicated full-time specialists hand-picked for their technical FM expertise and thorough understanding of the aviation sector and minor works management experience.



We deliver a hybrid model for service delivery, combining direct labour and subcontractors that achieved an optimal balance between high quality service and cost efficiency. This model is supported by our market leading Integrated Workplace Management System (IWMS), Manhattan, and a highly trained and customer-focused help desk team available to Virgin 24/7, 365 days of the year.

### Services

- Facility management services
  - Asset performance management
  - Building operations
  - Compliance management
  - Financial management
  - Maintenance management
  - Soft FM
  - Supply chain/management
  - Technical services
- Project delivery
  - Program management - minor, medium and major works
- Workplace solutions
  - Front of house
  - Workplace advisory
  - Workplace management services

# Port transportation experience

## BAE SYSTEMS

At BGIS we provide integrated facilities management services to BAE Systems shipyards and shipbuilding manufacturing facilities at the Henderson facility in Western Australia and the Osbourne Shipyard facility in South Australia, which is an impressive 280,000sqm site that comprises 27 buildings. BGIS also provides the following services for BAE Systems strike fighter and F35 hangars, and precise manufacturing facilities:



- Corrective maintenance
- Enterprise Asset Management (EAM)
- FM service desk
- Hard FM services
- Infrastructure maintenance
- Minor works and elective services related to the built environment
- Planned preventative maintenance and planned works
- Service requests ad hoc
- Soft FM services

## Our experience



A BGIS Company

HFM is our team of energy and sustainability specialists, who provide building efficiency services to transportation clients. Our services include asset management, building improvement, NABERS and BEEC, energy and water, facility advisory and renewable energy. In particular, HFM is a leader in solar advisory, solar solutions and large-scale solar projects.



Recent airport work includes:

- AFP Building, Perth Airport, Energy Audit
- Alpha Building & Terminals 1,2,3,4, Perth Airport, Water Audit
- Alpha Building and Bravo Building, Perth Airport, BEEC Assessment
- Blenheim Airport, Airbus, Condition Audit and Life Cycle Costing
- Bravo Building, Perth Airport, BEEC
- Da Vinci Business Park, Airbus Brisbane Airport - Pandanus Avenue Energy Audit and Condition Audit and Life Cycle Costing
- Jandakot Airport, Solar Feasibility
- Virgin Brisbane Airport Contract, Meter Network Review & Design and PM of embedded network installation

# Our experience



## Department of Defence, Australian Government

At BGIS we focus on asset lifecycle management and operational risk reduction, to extend the life and reduce the total cost of ownership of assets due to the attention we give to planning and budgeting, resulting in proper funding of maintenance programs and capital investments. At BGIS we provide a full spectrum of services to our Defence Client for the transportation requirements of airfields, roads and ports.

### Defence personnel movements and city shuttle

Coordinate coach and Non-emergency Patient Transport Defence personnel. Coach tasks are moving personnel to training, exercises and to airports and Non-emergency Patient Transport is taking personnel to medial appointment. We manage and schedule the city shuttle services for defence personnel.

### Military Support at Civilian Airport

At BGIS we facilitate and escort Australian and International defence VIP staff and visitors through Sydney International Airport immigration, customs, quarantine, alongside luggage collection to the VIP lounges.

### Airfield sweeping

The airfield sweeping service is for the runway, taxiways, apron areas landing areas and tow-ways. This is to remove and account for Aerodrome Foreign Object Debris (FOD).

### Maintenance and inspections

BGIS manages the annual wharf inspections across nine defence sites which includes the maintenance of wharf services and wharf

cathodic protection, alongside fuel installations for maritime, aviation and ground defence. BGIS also maintains the airfield ground lighting at three defence airfields.

### Defence vehicles

We manage a pool of 180 Defence vehicles, plant and equipment across five bases, and are responsible for the short-term bookings of vehicles for defence personnel, coordinating servicing, maintenance, accident management and repairs.

### Electric vehicles

BGIS is leading the charge in sustainable transportation by trialling the use of electric vehicles across five NNSW Defence Bases, with EV charging stations on each base for all users of the base.



BGIS prioritises the safety of our people, vendors, clients and the communities in which we operate, through living our core safety values together. Our goal is to drive a culture of zero injuries, as a result of our activities and operational performance.

BGIS is proud to be one of the first global companies to achieve the ISO 45001:2018 certifications for Canada, the United States, Australia, and New Zealand. The discipline and rigour of the ISO approach helps our business by providing a global framework that guides us to improve employee safety and reduce workplace risks, as well as enabling innovative, safer working conditions all over the world.



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