



**INTEGRATED TRADES  
SERVICES**



[apac.bgis.com](http://apac.bgis.com)

# Reliable technicians who care for your assets

We directly perform technical services at our client's locations using our own, in-house personnel.

With our qualified technicians and building operators, including over 700 multi-skilled and licensed mobile specialists located across Australia, our in-house technical services team can handle any challenge that comes our way, quickly scaling up or down based on your specific portfolio requirements.

And because our network is so spread out, you can be confident that we'll always have a technician nearby, which means faster response times at a lower cost to you. With 24:7:365 customer service, we're available anytime to take care of any problems that arise.

Most importantly, no matter what we're taking care of, our work will never interrupt yours.

We work with clients according to the needs of the portfolio, with a coordinated program of service delivery.

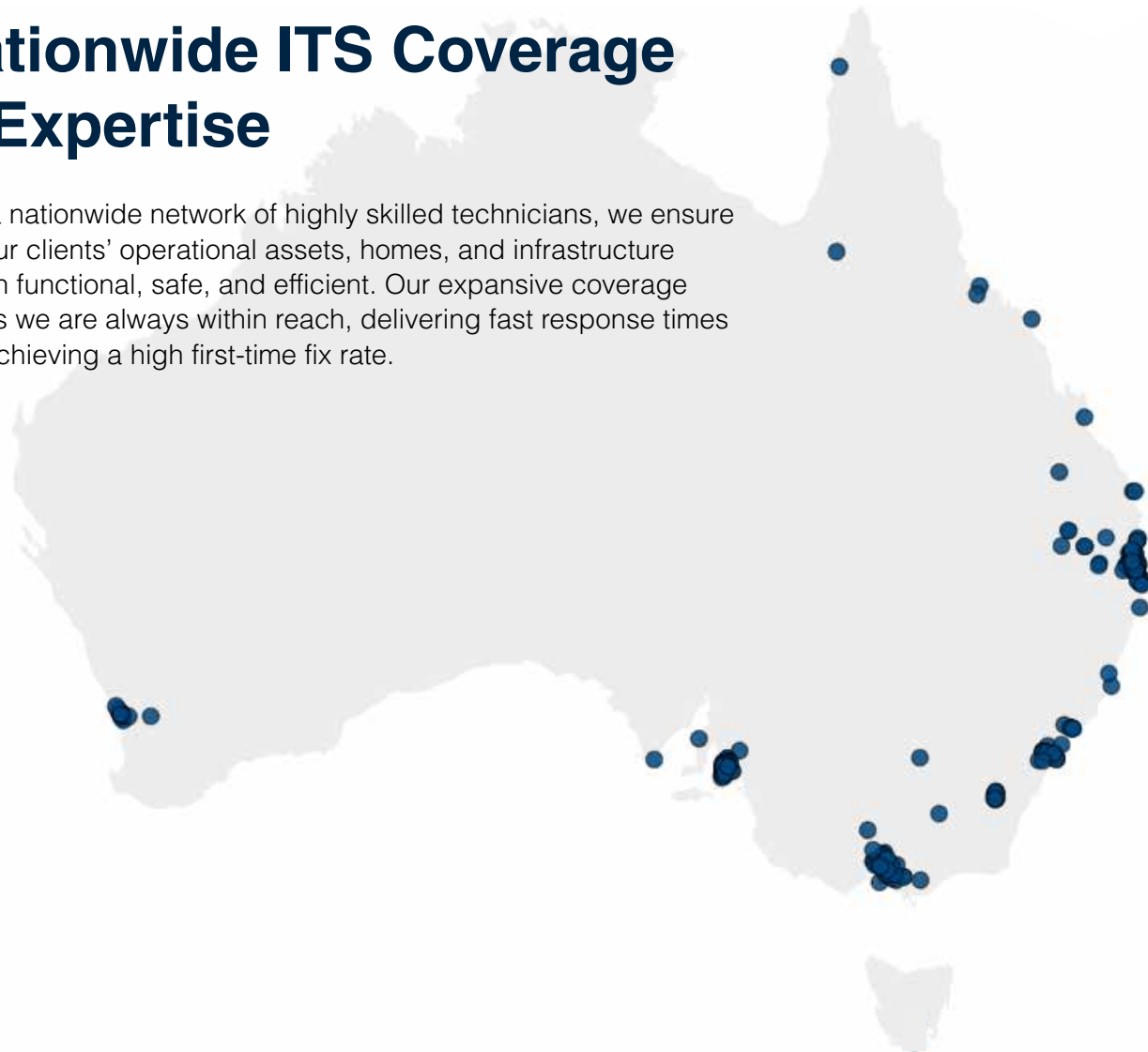
## Our services include:

- Electrical
- Mechanical
  - HVAC (Heating, Ventilation, Air Conditioning)
  - Refrigeration
- Plumbing
- Carpentry
- Building maintenance, refurbishments, handyperson
- Fire safety
- EV charging services
- UPS/Generators
- Civil



# Nationwide ITS Coverage & Expertise

With a nationwide network of highly skilled technicians, we ensure that our clients' operational assets, homes, and infrastructure remain functional, safe, and efficient. Our expansive coverage means we are always within reach, delivering fast response times and achieving a high first-time fix rate.



**Western Australia**  
20 technicians



**Queensland**  
32 technicians



**New South Wales**  
282 technicians



**South Australia**  
12 technicians



**Victoria**  
89 technicians



**Australian Capital Territory**  
7 technicians

# Our experience



## BP, Australia

BGIS manages more than 370 company owned and operated fuel retail stations across metro, regional and rural locations in Australia. Our trade services team delivers building maintenance and site works for routine and reactive maintenance. The services include general trades, electrical and plumbing, HVAC, building structure services, auto doors, CCTV and alarm systems.



## Department of Defence, NSW

BGIS provides technical trade services to 200 properties in the Northern NSW Base Services contract for the Security and Estate Group. These services include plumbing, electrical, HVAC, mechanical, building, EV and fire, delivered by our in-house team. Our Power Protect team delivers UPS and battery maintenance, replacements, and servicing.



## Department of Communities and Justice, NSW

As part of NSW Department of Communities and Justice's Sustainability Program, BGIS installed solar panels across its 23 courthouses. The program included installation of approximately 1.7MW of solar and saves around 1,900 tonnes of CO2 every year which equivalent to planting 28,000 trees. To watch a video on the project and learn more, [click here](#).



## Healthscope, Australia

BGIS delivers 3,800 reactive work orders and 5,000 maintenance activities per month servicing 37 private hospitals across NSW, QLD, VIC, SA & WA. There are 50 embedded BGIS technicians across its portfolio providing planned, unplanned and project services for trades including HVAC, electrical, fire, plumbing, carpentry, grounds, and general building services.



## Melbourne Convention and Exhibition Centre, Victoria

Co-locate our SP and subcontractor teams to ensure swift response, face-to-face interactions, high levels of communication and maintenance of a strong relationship with MCEC.



## Qantas, Australia

BGIS has 11 embedded technicians servicing the portfolio of facilities with plumbing, electrical and building trades services. They are responsible for completing approx. 6,000 PPM tasks per month. This contact requires 100% statutory preventative maintenance tasks completed on time. The in-house team has led BGIS to directly meet safety, cost and timing key performance indicators.



## Returned and Services League New South Wales

BGIS delivers centralised project management for the provision of refurbishment services to approximately 250 annual room refreshes for 32 sites across the NSW and ACT property portfolio. Works also extend to capital repairs to roofing, walkways, and other infrastructure.

# Our brands

In addition to the BGIS brand, we offer our clients the services of these prominent BGIS companies.



Australian essential services maintenance known as AESM, is a provider of fire life safety solutions for existing industrial and commercial buildings across the state of Victoria, Australia. AESM offers a comprehensive range of fire protection solutions including fire safety inspection, fire extinguisher testing, fire blanket testing, fire sprinkler system testing, exit & emergency light testing, fire hose reels testing, fire hydrant inspection, fire door inspection and commercial fire alarm maintenance. AESM capabilities include electrical technicians, portable/passive technicians, wet fire technicians, compliance managers and business support services. AESM services sites across many sectors including commercial property agents and landlords, residential and strata, aged care, and retail and leisure.



A leading engineering professional services firm, that builds our sustainability capability and aligns us with BGIS' global leadership position as a technically led organisation. HFM arms BGIS with a team of engineering consultants with expertise in building efficiency across asset management, building improvement, NABERS and BEEC, energy and water, facility advisory and renewable energy. In particular, HFM is a leader in solar advisory, solar solutions and large-scale solar projects. HFM's team is located Australia-wide.



An integrated trades services business in Greater Western Sydney, New South Wales. The team of close to 100 employees provides electrical and data services, plumbing services, HVAC, civil services & ITS, fire protection, and Security and CCTV solutions.



A niche provider of strategic advisory, development, project management and project delivery services to national and international clients across the public and private sectors. AREA3 is renowned for their specialist capabilities and experience with data centres from concept to delivery. Their broad scope spans commercial and residential, industrial, infrastructure, data centres, telecommunications, education, health, defence, and transportation.



**ASM CHILLTECH**

ASM Chilltech is a leading provider of heating, ventilation and air conditioning (HVAC) and mechanical services solutions for existing industrial and commercial buildings across the state of Victoria, Australia. ASM Chilltech's technicians are trained to manage preventative maintenance, 24/7 breakdown service repair and project installation from concept to completion and work across key sectors including education, healthcare, aged care, government, defence, sports and leisure, manufacturing, industrial and commercial.



Power Protect, a specialist provider of installation and maintenance services to uninterrupted power supplies, generators, power factor correction, harmonic filters, and lightning protection. The team at Power Protect provides design, build and service of critical power infrastructure, enabling vital services such as data centres, communication networks, commercial buildings, and industrial facilities to operate 24/7.



**BENNELONG  
ENERGY SERVICES**

BGIS has a Joint Venture partnership with Bennelong Energy Services (BES), a majority Indigenous owned and operated electrical & security maintenance and service company. They provide electrical services, security & CCTV services, boiling and chilled water services, and bundled services to government departments and corporate and industrial organisations.



## SAFER TOGETHER

BGIS prioritises the safety of our people, vendors, clients and the communities in which we operate, through living our core safety values together. Our goal is to drive a culture of zero injuries, as a result of our activities and operational performance.



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### About BGIS

BGIS is a leading provider of facility management services, project delivery services, energy and sustainability solutions, building performance management, workplace advisory and management, real estate services and trades services.

Our talented team of over 12,000 people operates across offices in Canada, United States of America, Australia, Asia and New Zealand.

Our clients are from a diverse range of sectors, including defence, justice, government, education, healthcare, utilities, finance, telecommunications, property, resources, oil & gas and sport & leisure. We manage over 50,000 client locations totaling more than 50 million square metres in a portfolio of corporate offices, retail, universities, schools, hospitals, venues & stadiums, institutions, bases, remote townships, warehouses, industrial assets and data centres.