

# Critical environments

## About us

BGIS is a leading provider of facility management services, project delivery services, energy and sustainability solutions, asset management, critical environments, real estate services and integrated trades services.

Our talented team of over 2,500 people operates across Australia and New Zealand.

Our clients are from a diverse range of sectors, including defence, justice, government, education, healthcare, utilities, finance, telecommunications, property, resources, oil & gas and sport & leisure. We manage over 100,000 client locations, totalling more than 570 million square metres in a portfolio of corporate offices, retail, universities, schools, hospitals, housing, venues & stadiums, institutions, bases, remote townships, warehouses, industrial assets and data centres.

## Trusted to manage critical environments

BGIS has a global portfolio of clients who rely on us to ensure their facilities operate without disruption at optimum conditions.

We successfully manage operating theatres, data centres, laboratories, security rooms, and power utilities.

We provide end-to-end critical environment services with a network of established critical specialist engineers committed to keeping your business running without interruption.

BGIS constructs, operates, commissions, and assesses hundreds of megawatts worth of data centres and millions of square metres of total critical facility space every year.

Our clients trust us to provide critical facility management, consulting, and commissioning services at data centres and other mission critical facilities of every size, redundancy level, and sector.

BGIS delivers specialist services as:





## Our services

- Comprehensive operations and maintenance management
- Commissioning
- Critical power: Testing and maintenance
- Consulting: Operational, energy efficiency & facility condition assessments
- Staff augmentation
- Transition services

## Our specialist team

Our global centre of excellence has significant experience, scale and reach with more than 300 critical environments that includes over 40 data centres. The team has first-hand knowledge of critical infrastructure, and how to manage technical and operational risks of large, operationally sensitive domains.

Our experts include critical facility managers, mechanical/electrical specialists, operating technicians, energy engineers, and operations consultants who ensure reliable and efficient facility operation.

Comprehensive staff training is mandatory, with a 23 standards approach strictly adhered to. Our team relies on the best systems, technologies and processes to ensure delivery of high-performance results, while reducing your overall risk.

With ISO9001 backed commitment to quality assurance, our Critical Facility Operations Standards provide staff training quality operations, maintenance and crisis management processes, deliver outstanding safety performance, and maximise uptime.

## Our clients

### Telecommunications

- Telstra Australia
- Optus Australia

### Data centres

- Digital Realty, NSW/VIC
- Vantage Data Centres, Hong Kong/ Malaysia
- DCI, NSW/SA/NZ

### Healthcare

- Casey Hospital, Monash Health, VIC
- Latrobe Regional Hospital, VIC
- University of Canberra Hospital, ACT
- Gold Coast University Hospital, QLD

### Utilities

- Endeavour Energy, NSW
- SA Power

**Please contact**

Nicholas Blackwood | Regional Head of Critical Environments  
E: nic.blackwood@apac.bgis.com