

# SENIOR LIVING AND AGED CARE

INTEGRATED FACILITIES MANAGEMENT  
AND TRADES SERVICES







**BGIS partners with aged care providers to efficiently and cost effectively manage their residential and community living properties.**

# About us

BGIS is a leading provider of facility management services, project delivery services, energy and sustainability solutions, asset management, critical environments, real estate services and integrated trades services. Our talented team of over 2,500 people operates across Australia and New Zealand.

Our clients are from a diverse range of sectors, including defence, justice, government, education, healthcare, utilities, finance, telecommunications, property, resources, oil & gas and sport & leisure. We manage over 100,000 client locations, totalling more than 570 million square metres in a portfolio of corporate offices, retail, universities, schools, hospitals, housing, venues & stadiums, institutions, bases, remote townships, warehouses, industrial assets and data centres.

## Safe and compliant technical solutions

Our clients achieve operational and cost efficiencies through streamlined management of expenditure with energy procurement, supply chain, asset maintenance and lifecycle asset management. We ensure standards for accreditation are met across quality, compliance, risk mitigation, service delivery and safety outcomes. An integrated service model ensures that there is seamless service delivery with reduced duplication, minimised overheads and volume efficiencies.

## Industry experts with state-of-the-art technology

We have a reputation for being the technical leaders, underpinned by our engineering heritage, critical environments expertise, asset management technology and our technical services capability. Our qualified experts and professionals ensure critical safety, compliance, sustainability and business continuity objectives are always achieved.

BGIS delivers specialist services as:





# Our services

BGIS delivers integrated facility management services to aged care facilities and healthcare providers in Australia. We provide our clients with integrated solutions for non-clinical support services including:



## Integrated facilities management

- Facilities management and engineering
- Asset maintenance
- Grounds and gardens maintenance
- Asset Management
- Life Cycle Planning
- Call Centre Management
- Centralised Account Management
- Real Time Dashboard
- General Building Maintenance
- Asset audits & validations



## Trades services

- Heating, ventilation, air conditioning and refrigeration
- Electrical
- Plumbing
- Security and alarm services
- Fire safety
- Hydraulics
- Handyperson



## Project management

- Program management for major - medium/ minor works
- Project planning, oversight and delivery
- Project scoping/ needs analysis
- Room Refresh
- Vacancy Turn Arouds
- Building Consultancy
- Essential Service Upgrades
- Capital Expenditure Planning



## Energy & sustainability solutions

Planning, consulting and engineering services to support the efficient operation of your buildings and your businesses' long term sustainability.

- Compliance auditing
- Capital planning & asset management
- Renewable energy - solar and battery installations
- Electric vehicle charging solutions
- Consulting professional services: building energy efficiency, sustainability, audits and certification, Green Star, NABERS
- Utility reporting & analytics, commissioning
- LED Upgrades



## Our experience

Our senior living clients benefit from the resources, capabilities, and geographic reach of our integrated facilities management solution. Our clients turn to us to provide technical knowledge and practical solutions and trust us to deliver on our promises.

### Our valued clients include:

- Ability Centre
- Anglicare
- Aveo
- Baptistcare
- Bethanie
- Bolton Clarke
- Brightwater
- Catholic Homes
- Juniper
- RSL LifeCare
- Maurice Zeffert
- Mercycare
- Richmond Wellbeing
- RUAH Community Services
- Silverchain
- Villa Maria



### Asset Management Services, Silverchain, Australia-wide

BGIS undertook the asset management of 37 buildings in Silverchain's portfolio. This involved a detailed asset register of serviceable plant and equipment, a high-level holistic assessment of the overall condition of each building asset, an audit including a CAPEX budget, risks' identification and implemented myBuildings™ Software.



### Energy Procurement, Healthcare provider, Western Australia

BGIS completed a tender specification, analysis and recommendation review for the procurement of Electricity & Gas supply for 11 healthcare sites cross Western Australia. The client is saving \$1.2M per annum as a result of this review.



### Essential Services, RSL LifeCare, New South Wales

BGIS provides essential services to this leading provider of aged care and senior living residences, and veteran services. The contract involves providing integrated trades services with asset management and a 24/7 call centre.

The sites are predominantly retirement villages and aged care homes, as well as offices, common areas, function rooms, halls and even a museum.







## Juniper Residential Aged Care Facilities

We provide building condition audit and provision of a life cycle cost analysis at Juniper Hilltop Residential Aged Care Facility. Also providing energy procurement, solar installation, water auditing, backup generator feasibility and installation.



## Brightwater Group

Completion of fire services tender, landscape maintenance tender, and electricity procurement across 23 sites.



## Bolton Clarke

Completion of asset register and lifecycle costing and 10-year lifecycle planning and implementation of Computerised Maintenance Management System (CMMS) myBuildings™ system across 22 sites in NSW and WA.



## MercyCare

Completed asset management plans for 17 sites, energy procurement, solar, and net zero roadmap and energy benchmarking.

# Energy & sustainability solutions

At BGIS we offer tailored sustainable solutions to improve the efficiency and performance of your assets and your site. As experts in the built environment our aim is reduce greenhouse gas emissions on-site, operate in a low carbon manner and support the built environment to grow in environmentally sustainable and economically viable ways.

We offer our clients industry leading solutions to sustainability challenges and opportunities including:

- Asset management
- Building improvement
- Energy & water
- EV Charging
- Facility advisory
- NABERS & BEEC
- Renewable energy – commercial solar & battery



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