



INTEGRATED FACILITIES MANAGEMENT  
AND PROJECT MANAGEMENT SERVICES

[bgis.co.nz](http://bgis.co.nz)

# BGIS New Zealand | Aotearoa

We provide facility management, project and construction management, energy and sustainability solutions, asset management, building performance management, compliance management, workplace management and real estate services.

BGIS has over 25 years history in New Zealand, by combining Service Resources and DHMC with BGIS, we have expanded our resources, capabilities and geographic reach to become one of New Zealand's leading providers of integrated facilities management. Our team works collaboratively with our clients to ensure full oversight of data and performance reporting.

Our talented team of close to 300 people operate from nine offices across the North and South Islands of New Zealand. They are supported by a team of 2,000 people in Australia.

We deliver to clients in defence, justice, government, education, healthcare, utilities, finance, housing/social housing, telecommunications, transportation, property, resources, oil & gas and sport & leisure. In ANZ, we manage over 100,000 locations totalling more than 569 million square metres in a portfolio of corporate offices, retail, universities, schools, hospitals, venues & stadiums, institutions, bases, remote townships, warehouses, industrial assets and data centres.

## Our Locations



# Our services



## Facilities management

Delivering integrated soft and hard facilities management solutions, compliance management, asset management and technical services.



## Energy & sustainability solutions

Planning, consulting and engineering services to support the efficient operation of your buildings and your businesses' long term sustainability.



## Trades services

Providing housing maintenance and management services, including grounds maintenance, building, plumbing, electrical, painting and carpentry.



## Project delivery

Delivering flexible project and construction management models by applying process and ownership to drive consistent quality.



## Strategic asset management

Aligned with the ISO 55001 standard, our leading expertise and tools help our clients plan, integrate, and implement strategic asset management services that maximise their real estate assets' efficiency, sustainability, and operational integrity.

# Leading through innovation

We know there is always a better way. We encourage change and seek the opportunity it brings. Our people solve problems through diverse thinking and innovation, to deliver places that work now and for the future.

Whether it be fitting energy saving LED lighting in a public venue, floating sea bins to collect plastic waste, conserving water use with aerators, automating work orders, constructing with portable modules, or reducing the carbon emissions from a building, we are constantly innovating for our clients.

# Industry experts with state-of-the-art technology

We have a reputation for being the technical leaders, underpinned by our engineering heritage, critical environments expertise, asset management technology and our technical services capability. Our qualified experts and professionals ensure critical safety, compliance, sustainability and business continuity objectives are always achieved.

Our clients trust us to manage critical environments, to ensure their facilities operate without disruption at optimum conditions. Without an incident to date, we successfully manage operating theatres, data centres, laboratories, security rooms, and power utilities.

Technology is disrupting all industries; we support our clients to adapt and manage their assets using state of the art processes and tools. Data driven decision making is at the forefront of our approach.



# Making sustainability real

Creating truly sustainable property portfolios includes developing strategies to lessen the impact on the planet. Turning strategies into reality is even more challenging. BGIS takes an operational view as our engineering-focused experts coordinate with on-site personnel to integrate energy and sustainability into every facilities management activity.

Move sustainability from a target to the everyday:



**Develop your sustainability strategy and make it happen**



**Transition energy management into daily operations**



**Implement innovative net zero and low carbon solutions**



**Bring wellness to your people and your buildings**

Specialist energy & sustainability services:

- Asset management
- Building improvement
- Energy & water
- Facility advisory
- Solar & renewables
- Sustainability

# Energy Efficiency in Facilities Management

BGIS provides a blend of building performance management, sustainability and utility consultancy, along with traditional facility management to improve an asset's performance, lifecycle and bottom line.

## Energy and water use efficiency program

**Client: NSW Government Department of Communities and Justice (DCJ)**

BGIS provides FM and project management services to over 300 properties across NSW, including courthouses, court offices, juvenile justice centres, correctional centres, juvenile justice offices and trustee and guardian.



**Communities  
& Justice**

Our in-house sustainability engineers work closely with our FM Account team to support DCJ to achieve the goals within their NetZero roadmap through the provision of utility reporting (energy, waste, water), renewable energy and EV installation projects, and identifying areas to continuously improve against benchmarks through strategies to reduce both cost and emissions.

Through Yardstick, our powerful utility reporting platform underpinned by Envizi and PowerBI, our teams measure electricity, natural gas, waste and water consumption across 550+ DCJ sites. Based on this data, our specialists identify strategies to improve consumption and lower costs. As of February 2025, compared to the previous year, our team have achieved a 45.16% reduction in water consumption, a 14% reduction in natural gas consumption and an 11.40% reduction in operational waste.

This progress toward resource conservation and reduction has been achieved through strategies such as proactive maintenance on plumbing hardware to minimise water loss and replacement of gas-based heaters to electric heat pumps where possible, in line with the DCJ SAM Plan 2024, the DCJ NetZero roadmap and the NSW Government Resource Efficiency Policy.

The solar feasibility assessment comprised an initial review of 300 sites, as well as desktop feasibility and modelling for approx. 100+ sites. BGIS was engaged to design and install the solar installations.

Energy Water and Waste Management Plans were developed for site specific plans for 60 sites, representing 80% of total energy usage for the portfolio. Baseline assessments were also conducted as part of the scope of works.

Together, all of these initiatives contribute to DCJ building resilience against potential climate change risks, reducing carbon emissions and improving energy efficiency across a large portfolio of critical government infrastructure.

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## Energy efficiency program

**Client: Caroline Chisholm Centre**

Since 2007, BGIS has provided IFM services to the five-storey state of the art building which provides 45,000sqm of office accommodation to the Australian Government Department of Human Services. Initiatives implemented include:

- Building Efficiency Audit
- Energy Contract procurement 2023/2024/2025
- NABERS Energy & Water Rating 2022/2023/2024/2025
- EV Charger design & Documentation
- Solar Design & Tender Documentation



**FRASERS  
PROPERTY**



## Energy efficiency program

### Client: BAE Systems



BGIS provides IFM services across 17 national sites including remote and high-security locations. The facilities include offices, naval docks, airfields and shipyards. Over the past three years, we have delivered energy contract procurement and sustainability consulting services to achieve cost savings and a reduction in energy use. Additional services provided:

- Mechanical Services review
- Solar Design and Documentation
- Yardstick Utility Monitoring
- Meter Network Review
- BMS Upgrade Consulting

## Schools Energy Audit Program

### Client: WA Government Department of Education



Department of  
Education

BGIS was engaged to conduct energy audits for 10 Government schools.

The audit examined the energy sources and end uses to comment on where energy is consumed. In parallel with this, a review was carried out of the plant and equipment using energy, the impacts of the occupants, the equipment and controls maintenance, passive features, building fabric and any other significant external influences. A list of improvement strategies was developed to identify where electricity and gas consumption could be reduced.

## Healthy Homes Program

### Client: Accessible Properties NZ



Accessible Properties Ltd is New Zealand's largest non-government community housing provider. BGIS provides Responsive and Planned Property Maintenance works and Capex projects for 650 Accessible Properties homes across New Zealand. This comprises 150 community housing properties and 500 disability residences. In addition to over 5,500 Responsive and Planned Maintenance requests, BGIS carries out Healthy Homes inspections and remedial works for over 700 properties.

The Healthy Homes program ensures homes are properly insulated and heated and are compliant and meet legal standards. BGIS conducted Healthy Homes surveys to prioritise the use of energy-efficient heating solutions and locally sourced insulation materials, reducing environmental impact while maintaining compliance with regulatory standards.

## MyBuildings

### Client: Various New Zealand schools



BGIS is the licensed provider of MyBuildings, an innovative cloud-based solution for efficient asset management and preventative maintenance scheduling.

BGIS has implemented the MyBuildings software at various schools including Saint Kentigern School, St Peter's School Cambridge School, and St Cuthbert's College School.

# Our experience

We are entirely motivated to build mutually beneficial, long-term partnerships. Our clients look to us for expert knowledge and practical solutions and trust us to deliver on our promises. Our valued clients include:



## Bank of New Zealand

National reactive maintenance contract, including handyman and carpentry services, plumbing services, project works including capex and opex upgrades, and asset management.



## Ministry of Education

Construction panel for school improvement projects, which includes general architectural upgrade, outside teaching spaces, gymnasiums and fencing and landscaping.



## Ministry of Defence

Construction panel for defence base upgrade works with capex and opex upgrade projects made available via a preferred supplier relationship and works through selected invitation to a secondary, closed procurement process.



## Exxon Mobil incl. Seaview Fuel Terminal

Facilities management of portfolio of 119 owned properties, including fuel depots and retail service stations across New Zealand.



## Department of Corrections

Consultancy work across 85 sites in the North Island reviewing asset management improvement program, fire compliance consultancy review and management of bi-annual fire trial evacuations.



## All of Government Construction Consultancy Services Panel

Led by the Ministry of Business, Innovation and Employment, BGIS offers government agencies a comprehensive range of building, asset and energy services.



## Napier City Council

BGIS hold the compliance contract for 57 Napier City Council owned properties. This includes the National Aquarium, the Municipal Theatre, and the Soundshell. Our services for this contract include inspections & defect maintenance, minor maintenance, callouts, 12A collection and BWoF submission.



## BP

BGIS provides a range of planned and reactive maintenance services across BP's New Zealand portfolio spanning the entire country and around 115 locations. The scope covers general maintenance, HVAC, plumbing, refrigeration, fire and security services.



## VTNZ

VTNZ is a national group that is licensed to provide vehicle testing and warrant of fitness/compliance certification for personal and commercial vehicles. Providing helpdesk services, reactive maintenance to national portfolio and minor project works stemming from Opex project requirements.



# Housing

## Accessible Properties Limited

Facilities management contract for all regions south of the Waikato/ Bay of plenty. Services include 24/7 help desk, account management, reactive maintenance of all trades and planned maintenance. Project works including Capex and Opex upgrades, Health Homes and electrical surveys.

## Kāinga Ora - Homes and Communities

Compliance and Building Warrants of Fitness (BWof) contract includes full management and compliance maintenance for regions in Auckland, Waikato and Wellington, management and issuing of BWof certification, fire and safety systems upgrades.

Retrofit project upgrades refurbishment and reinstatement work of homes and full project delivery to return the housing units to tenable condition.

Overseeing the upkeep of 6,000 Government housing properties across Invercargill and regions of Christchurch, providing a comprehensive range of services for property repair, maintenance, and upgrades. Through our dedicated team, we actively contribute to the betterment of the communities we serve, both in terms of where they reside and work.

## Enable New Zealand

Housing modifications that ensure safe access and living environments for their clients. From stairlifts and ramps for wheelchair modifications through to structural adaptations and additions, we work together to meet their client's needs and improve their quality of life.





# Rail transportation

## Greater Wellington Rail Limited

Heavy maintenance and upgrades, cleaning and minor maintenance, bridge and subway renewal, and electrical multiple units across this growing commuter network.

## KiwiRail

Project delivery services for 1,200 assets across the length of the country. Projects are undertaken within critical environments, workshops, active rail corridor and corporate locations. We deliver approximately 400 projects annually, which includes capex and opex upgrades and new works.





## SAFER TOGETHER



BGIS prioritises the safety of our people, vendors, clients and the communities in which we operate, through living our core safety values together. Our goal is to drive a culture of zero injuries, as a result of our activities and operational performance.

The discipline and rigour of the ISO approach helps our business by providing a framework that guides us to improve employee safety and reduce workplace risks, as well as enabling innovative, safer working conditions all over the world.



# BGIS



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