

## **BGIS New Zealand | Aotearoa**

We provide facility management, project and construction management, energy and sustainability solutions, asset management, building performance management, compliance management, workplace management and real estate services.

BGIS has over 25 years history in New Zealand, by combining Service Resources and DHMC with BGIS, we have expanded our resources, capabilities and geographic reach to become one of New Zealand's leading providers of integrated facilities management. Our team works collaboratively with our clients to ensure full oversight of data and performance reporting.

Our talented team of close to 300 people operate from ten offices across the North and South Islands of New Zealand. They are supported by a team of 2,000 people in Australia.

We deliver to clients in defence, justice, government, education, healthcare, utilities, finance, housing/social housing, telecommunications, transportation, property, resources, oil & gas and sport & leisure. In ANZ, we manage over 100,000 locations totalling more than 569 million square metres in a portfolio of corporate offices, retail, universities, schools, hospitals, venues & stadiums, institutions, bases, remote townships, warehouses, industrial assets and data centres.



### **Our Locations**

## **Our services**



## Facilities management

Delivering integrated soft and hard facilities management solutions, compliance management, asset management and technical services.



### Energy & sustainability solutions

Planning, consulting and engineering services to support the efficient operation of your buildings and your businesses' long term sustainability.



## **Trades services**

Providing housing maintenance and management services, including grounds maintenance, building, plumbing, electrical, painting and carpentry.

## Leading through innovation

We know there is always a better way. We encourage change and seek the opportunity it brings. Our people solve problems through diverse thinking and innovation, to deliver places that work now and for the future.

Whether it be fitting energy saving LED lighting in a public venue, floating sea bins to collect plastic waste, conserving water use with aerators, automating work orders, constructing with portable modules, or reducing the carbon emissions from a building, we are constantly innovating for our clients.



## Project delivery

Delivering flexible project and construction management models by applying process and ownership to drive consistent quality.



# Strategic asset management

Aligned with the ISO 55001 standard, our leading expertise and tools help our clients plan, integrate, and implement strategic asset management services that maximise their real estate assets' efficiency, sustainability, and operational integrity.

## Industry experts with stateof-the-art technology

We have a reputation for being the technical leaders, underpinned by our engineering heritage, critical environments expertise, asset management technology and our technical services capability. Our qualified experts and professionals ensure critical safety, compliance, sustainability and business continuity objectives are always achieved.

Our clients trust us to manage critical environments, to ensure their facilities operate without disruption at optimum conditions. Without an incident to date, we successfully manage operating theatres, data centres, laboratories, security rooms, and power utilities.

Technology is disrupting all industries; we support our clients to adapt and manage their assets using state of the art processes and tools. Data driven decision making is at the forefront of our approach.

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## **Our experience**

We are entirely motivated to build mutually beneficial, long-term partnerships. Our clients look to us for expert knowledge and practical solutions and trust us to deliver on our promises. Our valued clients include:



### Bank of New Zealand

National reactive maintenance contract, including handyman and carpentry services, plumbing services, project works including capex and opex upgrades, and asset management.



#### Exxon Mobil incl. Seaview Fuel Terminal

Facilities management of portfolio of 119 owned properties, including fuel depots and retail service stations across New Zealand.



### Napier City Council

BGIS hold the compliance contract for 57 Napier City Council owned properties. This includes the National Aquarium, the Municipal Theatre, and the Soundshell. Our services for this contract include inspections & defect maintenance, minor maintenance, callouts, 12A collection and BWoF submission.



#### Ministry of Education

Construction panel for school improvement projects, which includes general architectural upgrade, outside teaching spaces, gymnasiums and fencing and landscaping.



#### Department of Corrections

Consultancy work across 85 sites in the North Island reviewing asset management improvement program, fire compliance consultancy review and management of bi-annual fire trial evacuations.



#### BP

BGIS provides a range of planned and reactive maintenance services across BP's New Zealand portfolio spanning the entire country and around 115 locations. The scope covers general maintenance, HVAC, plumbing, refrigeration, fire and security services.



### **Ministry of Defence**

Construction panel for defence base upgrade works with capex and opex upgrade projects made available via a preferred supplier relationship and works through selected invitation to a secondary, closed procurement process.



#### All of Government Construction Consultancy Services Panel

Led by the Ministry of Business, Innovation and Employment, BGIS offers government agencies a comprehensive range of building, asset and energy services.



### VTNZ

VTNZ is a national group that is licensed to provide vehicle testing and warrant of fitness/compliance certification for personal and commercial vehicles. Providing helpdesk services, reactive maintenance to national portfolio and minor project works stemming from Opex project requirements.

## Housing

## **Accessible Properties Limited**

Facilities management contract for all regions south of the Waikato/ Bay of plenty. Services include 24/7 help desk, account management, reactive maintenance of all trades and planned maintenance. Project works including Capex and Opex upgrades, Health Homes and electrical surveys.

### Kāinga Ora - Homes and Communities

Compliance and Building Warrants of Fitness (BWoF) contract includes full management and compliance maintenance for regions in Auckland, Waikato and Wellington, management and issuing of BWoF certification, fire and safety systems upgrades.

Retrofit project upgrades refurbishment and reinstatement work of homes and full project delivery to return the housing units to tenantable condition.

Overseeing the upkeep of 6,000 Government housing properties across Invercargill and regions of Christchurch, providing a comprehensive range of services for property repair, maintenance, and upgrades. Through our dedicated team, we actively contribute to the betterment of the communities we serve, both in terms of where they reside and work.

### **Enable New Zealand**

Housing modifications that ensure safe access and living environments for their clients. From stairlifts and ramps for wheelchair modifications through to structural adaptations and additions, we work together to meet their client's needs and improve their quality of life.



## **Rail transportation**

## **Greater Wellington Rail Limited**

Heavy maintenance and upgrades, cleaning and minor maintenance, bridge and subway renewal, and electrical multiple units across this growing commuter network.

## **KiwiRail**

91C

Project delivery services for 1,200 assets across the length of the country. Projects are undertaken within critical environments, workshops, active rail corridor and corporate locations. We deliver approximately 400 projects annually, which includes capex and opex upgrades and new works.

BGIS

## Making sustainability real

Creating truly sustainable property portfolios includes developing strategies to lessen the impact on the planet. Turning strategies into reality is even more challenging. BGIS takes an operational view as our engineeringfocused experts coordinate with on-site personnel to integrate energy and sustainability into every facilities management activity.

Move sustainability from a target to the everyday:



Develop your sustainability strategy and make it happen



Transition energy management into daily operations



Implement innovative net zero and low carbon solutions



Bring wellness to your people and your buildings

Specialist energy & sustainability services:

- Asset management
- Building improvement
- Energy & water

- Facility advisory
- Solar & renewables
- Sustainability





BGIS prioritises the safety of our people, vendors, clients and the communities in which we operate, through living our core safety values together. Our goal is to drive a culture of zero injuries, as a result of our activities and operational performance.

BGIS is proud to be one of the first global companies to achieve the ISO 45001:2018 certifications for Canada, the United States, Australia, and New Zealand. The discipline and rigour of the ISO approach helps our business by providing a global framework that guides us to improve employee safety and reduce workplace risks, as well as enabling innovative, safer working conditions all over the world.





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