Torque IP

A BGIS Company

Digital Infrastructure Advisory for the Built Environment

Corporate Capability Statement

Specialist digital infrastructure advisory, connected to BGIS' facilities, asset and operational platform in Australia

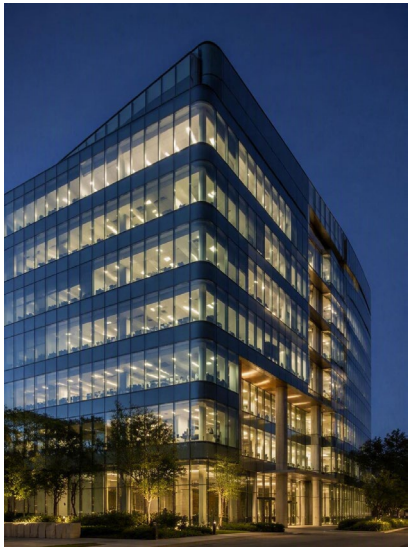



PART ONE
About Torque IP Australia

About Torque IP Australia

Torque IP is BGIS' specialist digital infrastructure advisory capability. It helps clients plan, govern, assure and optimise the technology systems that increasingly sit at the centre of building performance, resilience and asset value.

2004	Established 2004
Specialist capability	20+ years of specialist experience
BGIS platform	Connected to BGIS' Australian operating platform
Breadth	Smart buildings, ICT, OT, security, BIM and asset intelligence



Backed by the BGIS platform

Torque IP is new to the Australian market. The platform behind it is not: BGIS operates globally at scale, and our advisory work is grounded in recognised standards and industry bodies.

10,000+
professionals worldwide

51,950+
facilities managed globally

55M+ sqm
under management globally

2,000+
team members in Australia and NZ

17M+ sqm
managed across Australia and NZ

Credentials and how we work

Independent, standards-led advice delivered on the client side of the table, backed by an owner that manages the assets our recommendations have to run in.

Standards and bodies	How we work	Owner backing
Standards Australia participation	Client-side, vendor agnostic	Global FM and project platform
BICSI membership	No product commissions	Australian operating scale
ASIS International engagement	Evidence-based assurance	Specialist capability model

The digital infrastructure gap

Buildings are becoming digital, connected and software-enabled. Clients need advice that connects technology decisions with facilities operations, asset lifecycle, capital planning and long-term performance.

Physical assets

Capital projects

Operational outcomes

Asset lifecycle

Technical services

What that means for you

BGIS already supports clients across facilities, projects, technical services and asset management. Torque IP extends that platform into the digital infrastructure lifecycle - from strategy and assurance through to operational readiness and renewal planning.

BGIS brings	Torque IP adds	Client value
Australian FM platform	Digital infrastructure strategy	Advice that is practical to operate
Asset management and operations	Assurance, security and OT	Clearer capital investment
Project and technical delivery	Lifecycle and asset intelligence	Lower lifecycle risk

The value of independence

We don't sell the systems we specify. Our only product is the advice.

No vendor allegiance

- Recommendations driven by your outcomes, not a product line
- Integrators and suppliers assessed on merit

Translation between worlds

- People from both construction and IT backgrounds
- We bridge technology, engineering, facilities and asset management

In the industry, shaping it

- Participation in Standards Australia, BICSI, ASIS and industry bodies
- Advice grounded in current standards and best practice

Client-side by design

- We sit on your side of the table
- Evidence-based assurance over supplier assurance



PART TWO

Our capabilities

BGIS' specialist digital infrastructure advisory capability

BGIS manages the built environment. Torque IP helps clients manage the digital infrastructure that increasingly powers it.

Strategy & advisory

Audits, roadmaps, business cases, governance

Building technology

Networks, OT, AV, BMS, smart building systems

Security advisory

Risk reviews, standards, CCTV, access control

Technology assurance

Peer reviews, procurement, testing, handover

Asset intelligence

Registers, criticality, obsolescence, renewals

BIM & digital twins

BIM standards, data governance, digital twin readiness

PPP & lifecycle advisory

Lifecycle costing, handback, renewal planning

Service examples: advisory, technology, security and assurance

Examples clients can understand, buy and scope into BGIS-led opportunities.

Strategy & advisory

Services
- Digital infrastructure audits
- Technology master planning
- Smart building roadmaps

Deliverables
- Current-state report
- Investment roadmap
- Business case inputs

Outcomes
- Clear priorities
- Better capital planning
- Owner-side governance

Building technology

Services
- ICT, Wi-Fi and network reviews
- OT and BMS integration advice
- AV and workplace technology briefs
- Operational readiness and transition planning

Deliverables
- Performance requirements
- Standards and specifications
- Procurement scope
- Readiness and transition plan

Outcomes
- Interoperable systems
- Less rework
- Ready for day-one operations
- Operationally supportable technology

Security advisory

Services
- CCTV and access control audits
- Protective security strategy
- Security technology roadmaps

Deliverables
- Risk and gap assessment
- Standards and concept designs
- Prioritised remediation plan

Outcomes
- Defensible security investment
- Reduced lifecycle risk
- Stronger governance

Technology assurance

Services
- Design peer reviews
- Procurement assurance
- Commissioning witness

Deliverables
- Review register
- Acceptance criteria
- Operational readiness report

Outcomes
- Independent challenge
- Better handover
- Issues found before operation

Service examples: asset intelligence, digital twins and lifecycle

Connecting digital information, lifecycle planning and long-term operations.

Asset intelligence

Services
- Technology asset registers
- Condition and supportability reviews
- Criticality and obsolescence scoring

Deliverables
- Asset data model
- Risk-ranked asset list
- Renewal forecast

Outcomes
- Better renewal decisions
- CMMS-ready information
- Lower unplanned technology risk

BIM & digital twins

Services
- Information requirements
- BIM health checks
- Digital twin readiness assessment

Deliverables
- AIR/EIR inputs
- Model and data review
- Use-case roadmap

Outcomes
- Useful operational data
- Better handover
- Digital twin investment focused on decisions

PPP & lifecycle advisory

Services
- Lifecycle cost modelling
- Handback readiness reviews
- Renewal and transition planning

Deliverables
- Lifecycle model
- Handback risk register
- Operational transition plan

Outcomes
- Clear long-term obligations
- Reduced handback risk
- Technology costs visible early

Advisory across the digital infrastructure lifecycle

Technology investments must be planned, delivered and maintained as part of the asset lifecycle, not treated as isolated projects.

Strategy	Design	Deliver	Operate	Optimise
Outcomes and requirements set with the business, not the vendor	Open, standards-based architecture with headroom designed in	Procurement scopes, design reviews, assurance registers and delivery monitoring	Commissioning witness, acceptance testing, training, asset data and handover reviews	Lifecycle reviews, obsolescence, renewal forecasting, handback and transition planning

This is where the BGIS connection matters: Torque IP defines, assures and optimises the digital infrastructure strategy; BGIS provides the facilities, asset and operational context to sustain value over time.



PART THREE

Markets and why Torque IP

Why Torque IP

The market-facing story is deliberately BGIS-led: specialist digital infrastructure advisory embedded within a facilities management business that understands asset performance, operations, risk and lifecycle cost.

01

Independent advisory

Client-side, vendor agnostic

02

Specialist advisory capability

Established capability since 2004

03

Operational reality

Grounded in FM and asset lifecycle

04

BGIS-backed Australia

Market platform and scale

Together, BGIS and Torque IP bridge the gap between facilities operations, asset management, capital delivery and digital infrastructure advisory.

Torque IP

A BGIS Company

Thank you

We look forward to discussing how BGIS and Torque IP can help you manage the digital infrastructure that increasingly underpins asset performance.

Australian reach through BGIS | Adelaide | Brisbane | Canberra | Melbourne | Perth | Sydney

New Zealand offices | Auckland | Wellington | Hamilton | Napier | Christchurch | Dunedin | Invercargill